

## Other things you'll need to know:

## Refund Policy

Once a class has started there will be no refunds, for any reason. (this includes the first lesson without the dog(s). If you are unsure if you will like positive methods, please come to see a class or two before signing up. Visitors are always welcomed! Initials

## Switching from group to private:

If the behavior of the dog makes it necessary to switch you to privates, the pro-rated balance will be put towards the private fees. Initials

Five Reasons for not bringing your dog to class:
If your dog has fleas, please do not bring your dog to class
If your dog has mange, please do not bring your dog to class
If your dog has the communicable types of worms, please do not bring your dog to class
If your dog has been exposed to kennel cough, please do not bring your dog to class
If your dog is in heat, please do not bring your dog to class unless she has sanitary pants on

## Aggression or Arousal

If for any reason, your dog exhibits aggressive type behaviors in class or on the premises, we have the right to remove your dog from group class. You may then use the balance of the tuition toward private counseling to help you with this problem. Initials

## Dog Fights in the Doorway

Please do not let your dogs greet each other outside - on leash greeting is not the proper way to have 2 dogs meet. When you are coming inside, please come in one dog at a time, giving the other dogs enough room to not be lunging and straining on the leash. Wait until the first dog is hooked up and then bring your dog in the building. Avoid conflicts! Not all dogs have been well socialized and therefore may not like strange dogs invading their space.

## Bitches in Heat

Unless you have sanitary pants for your bitch, you will not be allowed in class.

## Exercise

Some young dogs need tons of exercise. Group class is very distracting. If you have an energetic dog, PLEASE run them for at least $1 / 2$ hour BEFORE coming to class to get rid of the excess energy. This will help you and the dog to be more successful while in class.

## Be comfortable! Be on Time! Be prepared!

Wear comfortable clothes and shoes. Bring all of the things on the list to each class. All classes will start promptly at the proscribed time and exercises will not be repeated if you are late.

## Call if you cannot make it to class

I understand that sometimes life gets in the way of dog training and that you may have to miss a class. I would greatly appreciate a call if you can't make it so I don't hold up class waiting for you and so I don't worry about you!

## Sick Dog

If your dog is sick, please do not bring him/her to class. I would however, recommend that YOU come to class so you don't miss out on that weeks exercises. Dog training is a visual thing and sometimes reading the book is harder than actually seeing how to do each exercise. If you miss one or more of the sessions, the value of the course diminishes. If you must be absent, read the chapter in this handbook covering the week's lessons and practice with your dog.

## Do Not Feed Your Dog For Several Hours Before Class

Group class is a very distracting place and most dogs will be able to pay better attention to you if they are hungry. Bring yummy stuff!

